

Exchange of the PC

...and **transfer of Software**

Products:

Machine type: material testing machines

software: all testing software of our company

History

Actually we delivered more than 1000 testing machine with software. And each year this number will grow for more than 100 units.

In the last years the requests for support is increasing more and more. This mostly because the old PC fail and has to be replaced.

If following routine does not bring you to success you may also ask your local supplier or our company for intervention to your company or for support by internet support software.

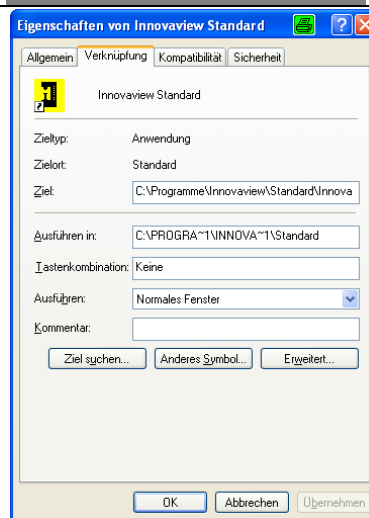
How to do a transform the system to the next PC:

1. First of all: Make sure that you have done a **backup of the old results and settings** by copying the folder of the applications. The very best is to make a copy to the **server**, an USB-drive or CD-burner ...)

2. To find out which folder you have to make a backup please make a RIGHT click on to the desktop coupling of the application and choose **properties**



3. On the following screen you will find the "target" (Ziel) where the software is installed ...



4. To run a new setup on the next PC you have to be logged in as **Administrator!** At the very first delivery as part of the delivery you received a CD or USB stick to install the software. Please insert this medium and start the installation of the software by running the install.bat (older systems: setup) (double click on installHardworX.bat or Setup.exe).

Now please follow the instruction. Please confirm ALL settings the software will ask you (default settings). For hardness test: You have to install the complete software (also driver for camera + grabber) even when you don't use a video measuring system. **DON'T run an installation on an already good running system: This will destroy every setting of your customised settings with default values.** After installation on the fresh PC please delete the content (not the folder) of this installation. Also delete the coupling of the program on the desktop. **You ask for the reason of deleting of the fresh installation?**

Our software is using data **base software** (a BorlandDatabaseEngine – **BDE**)

If this software (BDE) is not installed it is not possible to use our software (error at program start and ...).

It is like: You want to use an Excel-sheet but you didn't install MS-Excel...

So the reason for this "nonsense" installation is NOT to install the testing software – the reason is to install the **BDE**.

You don't have / can't find the program installation software? Alternate to the installation with the original software you may download the data base software BDE from the web:

<http://www.pcwelt.de/index.cfm?pid=300&pk=19799&opv=1&dl=8267>

or you may receive a version of this software from our company...

Hint: The original software (your old version) we don't save at our system. So if you are not able to make a backup of your old software from you old PC we only are able to deliver an update (not for free). So we strongly ask you to make always a backup of your system...

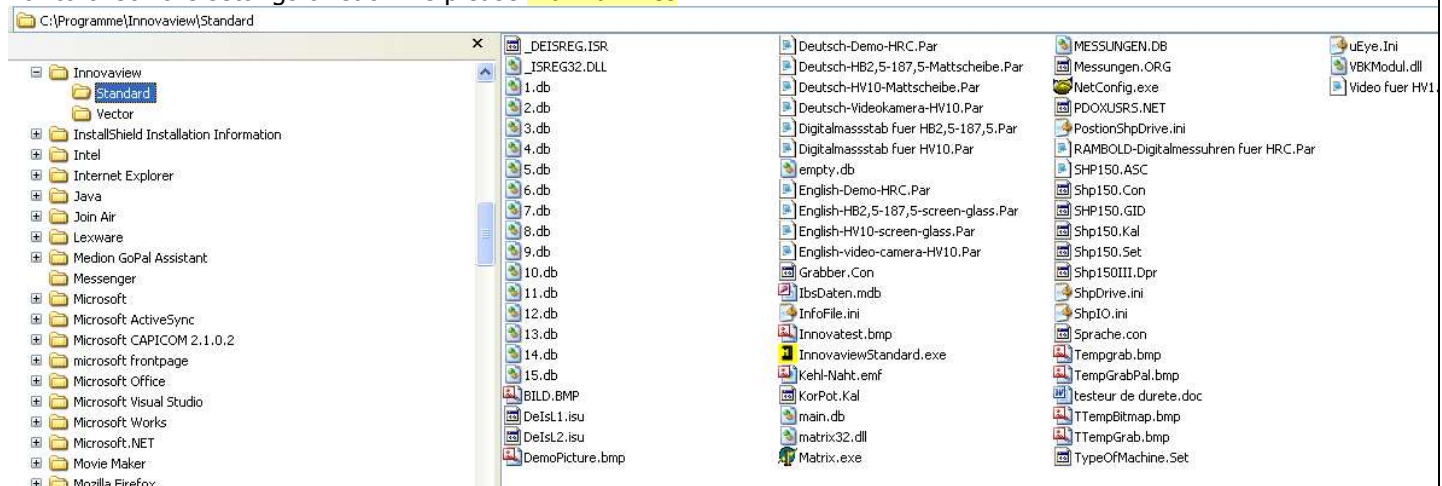
Hint for administrators:

The folder of the application should have full right for all users: red + write and delete ...

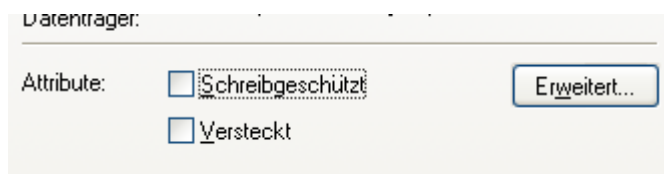
because the results of the test and the parameter settings of the test has to be saved into this folder. Also you should give the right to RED (not write, not delete) to folder

C:\ and (file: PDOXUSRS.NET)
C:\WINDOWS (hidden system settings of testing software)

5. After deleting the content of the installation please copy all content of the old installation on to the folder of the new installation. Please pay attention: If you have used a CD-RW for the backup: After copying on to the new PC please release all files of the application from "write protection"
For to check the settings of each file please **mark all files**

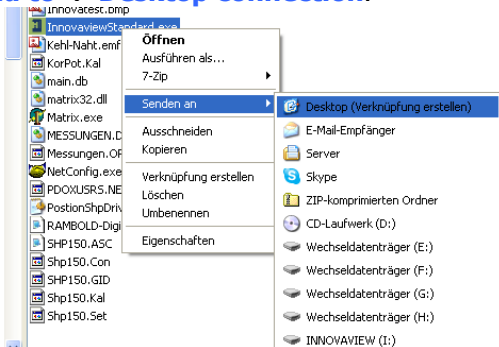


6. Make a RICHT-CLICK and choose **PROPERTIES** and deactivate the write protection



and confirm this settings with OK

7. To create a new desktop coupling please make a RICHT-CLICK on to the application and choose: **Send to → Desktop connection.**



On the desktop now you will find a new coupling (Administrator: for all users)

8. Please start the program and check all settings. Please also check the accuracy of the hardness tester by using a reference hardness test block.
9. Especially at system that uses video camera systems you also may need hardware drivers for a Grabber / USB –

camera:

uEye – USB-camera

http://www.ids-imaging.de/frontend/files/uEye32_37000.zip

(WIN

32bit)

IDS – Falcon grabber

http://www.ids-imaging.de/frontend/files/FALCON32_46000.exe

(WIN

32bit)

This driver we are not able to send you by e-mail because this files are to big

Back up your results and settings:

Please take care, that your system and the results of your tests are save. Even the results of you test you (sometimes) have to archive for up to 5 years. If you old PC is damaged (hard disc) all results and settings are destroyed.

One of the simplest methods to have a backup also of this folder is:

Copy and paste the complete folder to the mapped drive (server). Don't forget to renew your desktop connection. Now the backup of the server will do this job...

The method to put your results and settings on to the server give us also the chance to help you with your remote help software: If you will give us access via internet we can assist you because than we are able to "come on to your PC" and see / act like standing beside you. For details please red www.netviewer.com

With kind regards