

Dear customer

Enclosed we send you a new release of software / re-designed software.

Because internet is really critical to send a file with extension EXE we have to ensure that the virus scanner and firewall will not block our email / delete our file (automatic by Outlook to delete exe-file)

Because of this problem we mask the EXE in two steps:

- we rename this file from extension EXE to Extension TXT
- we ZIP this ("TXT") file to have a compressed file

You can't see the extension of the files?...

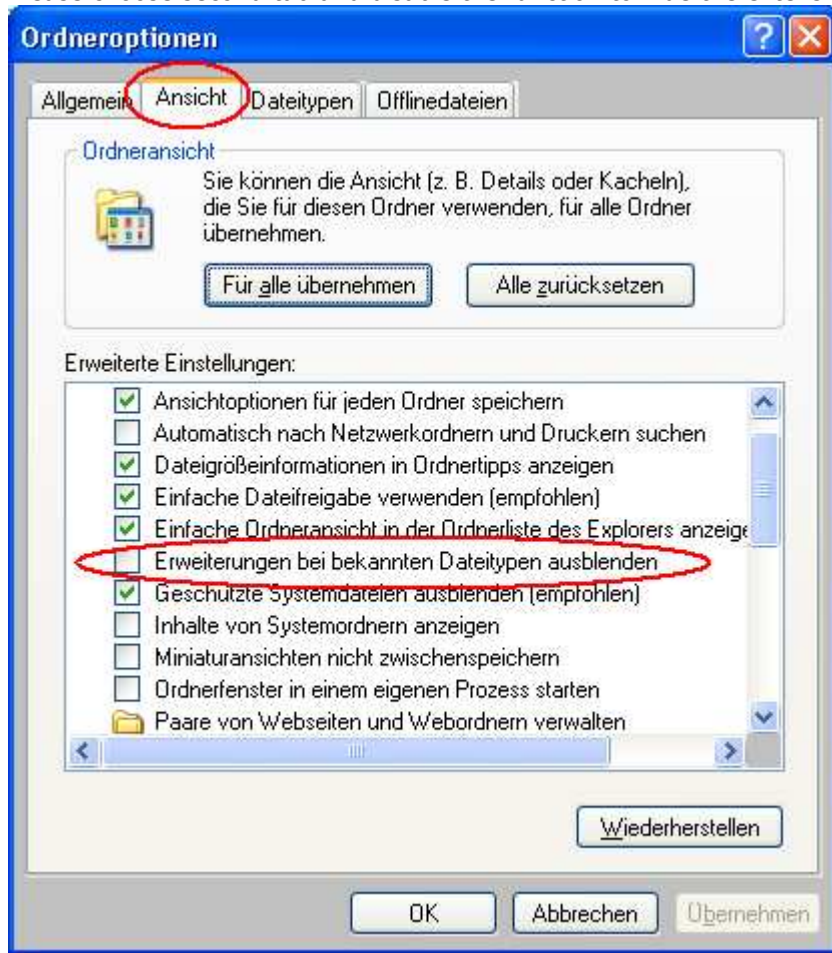
I standard the operating system WINDOWS has the settings not to show the extensions of the files.

So you will only see EN10002_III

But the complete name is: EN10002_III.exe (or TXT or ZIP)

To change this please start the Explorer and go to EXTRAS + FOLDER OPTIONS

Please choose second tab and disable the function to hide the extension:



Please decompress the ZIP file

Please rename the file

xyz.txt

(please mark file and use right click to use RENAME)

To

xyz.exe

Undo the software change... (to run the software in old function)

Our software will be designed with high accuracy. But it is not possible to hold on stock / on demo-centre

all variations of hardware and customer solutions. So we don't have the chance to control every function of the new software. Because of this please ensure that the old (still running version) will kept the machine running. Please first: Rename the old software or copy the old executive file to a different folder.

Where to find the software?

Example z. B. Shp150.exe	in	C:\Programme\IBS\SHP150\
Example ShpVideo.exe	in	C:\Program Files\IBS\ShpVideoII\
Example EN10002.exe	in	C:\Program Files\IBS\EN10002\
Example Univers.exe	in	C:\Program Files\IBS\Universal-Versuch\
Example Unitest.exe	in	C:\Program Files\IBS\Unitest\
Example Zugversuch488.exe	in	C:\Program Files\IBS\ZugversuchDIN488\

Please first rename the old software (Executive file extension EXE) to different name:

Example Shp150.exe	in	Shp150.old
Example ShpVideo.exe	in	ShpVideo.old
Example EN10002.exe	in	EN10002.old
Example Univers.exe	in	Univers.old
Example Unitest.exe	in	Unitest.old
Example ZugversuchDIN488.exe	in	ZugversuchDIN488.old

So this renamed file will not be deleted when you will copy our new software to this folder

After that copy the new software to this folder.

Please leave the old software for a while at this folder. May be a defect / error in the new file will show the mistake only a few days later...

Attention: Please make a backup of your software!

After using the software some days please make a backup of the system. It is not a case of warranty when your PC will have a break down and you will loose your (new) software.

A new software will be charged when your software will be lost...

... because we only save the latest version of the software...

The software itself is NOT only a disc – for this system it is the heard of the total solution...

Backup the software and backup your results!

To save the software and also the results you should have a backup system. The very best solution is to Cut the total folder of the software and move it to the server (with the backup system).

After moving the folder you have to

- 1.) delete the old link on the desktop
- 2.) open the explorer and create a new link by doing a right click on the new software and choose:
- 3.) send to ... Desktop as new link...

For questions do not hesitate to contact us.

If you like to do this job by our technician by remote software (via internet) please download

On the your PC from internet following file:

www.schuetz-licht.de/nv/nv.exe

With this file it is possible to build a VPN via internet and we can see your PC (only when you will allow the access...!)

Best regards

SCHÜTZ + LICHT Prüftechnik GmbH